



## **Filemaker 13**

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## Filemaker 13 Overview

In December of 2013 Filemaker came out with their latest new version...Filemaker 13. This is a major upgrade for Filemaker and all ShopWorks customers will have to use this version in order to run OnSite 8. Listed below are some of the benefits of Filemaker 13.

- Filemaker Server has been completely re-done. Filemaker Server Console no longer depends on Java to operate. This will make it much more stable and less prone to shut-downs and having to re-install.
- There is no more Filemaker Server Advanced. Filemaker Server will have native ODBC capabilities and will be able to serve out data to other applications just like the old Advanced.
- There are many new design tools available for us as programmers which allows for cleaner and better looking interfaces.
- Faster performance on both the server and workstations.
- Better integration with hand-held devices like iPad (and others).

## Filemaker 13 Pricing

Effective with the release of Filemaker 13, Apple has changed the pricing model from a traditional “perpetual” license (you own the license) to a “Saas” license (you rent the license). There are 2 main benefits to this pricing model:

1. Initial cost is much less than purchasing.

**Filemaker Server:** \$300/year or \$25/month.

**Filemaker Workstation:** \$60/year/user or \$5/month/user.

2. Ongoing costs over 3 years is almost the same cost as if you purchased the Filemaker licenses using their “old” pricing model.
3. You will not have to purchase upgrades in the future. Prices are all-inclusive and includes Filemaker Workstation and Server upgrades.



As always, you do not have to purchase your Filemaker licenses from ShopWorks. Although we have better pricing, you can purchase Filemaker licenses from retail stores or other vendors. If not purchased from ShopWorks you are responsible for all upgrades of your Filemaker software.

## Moving To OnSite 8 and Filemaker 13

Listed below are the steps that will be required to move to OnSite 8 on the Filemaker 13 platform.

### Step 1 – Release of OnSite 8

You do not need to take any steps until OnSite 8 is released. We anticipate a release in late January/February 2014. Once released we will email you with the all the details including new features, next steps, etc.

### Step 2 – Tell Us When You Want Your Upgrade

After officially released you will need to let us know when you want your upgrade to OnSite8/Filemaker 13. There is no requirement to do it as of a specific date. OnSite 7 on the “old” Filemaker platform will be supported for a minimum of a year and probably longer.

OnSite 8 has many new features above and beyond the Filemaker 13 upgrade so you may want to upgrades as soon as it comes out. Either way the decision is yours.

### Step 3 – We Will Send You an Invoice

Once we know you want the upgrade we will submit to you an invoice for your Filemaker 13 licensing prorated from your upgrade date until your NEXT Technical Support Contract.

For example, your support contract renews in October. You decide that you want your upgrade to OnSite 8/Filemaker 13 and are going to use it beginning April 1. There are six (6) months to cover from 4/1/14 to 9/31/14 and you have a 7 user OnSite system.

Prorated One (1) Filemaker Server license = 1 x 6 months x \$25 per month = \$150

Prorated Seven (7) Filemaker Workstation licenses = 7 x 6 Months x \$5 per month = \$210

Your total invoice = \$360.

On your 2014 Technical Support Contract invoice you will see the charges for the ensuing 12 months added as shown below. Keep in mind that these are in addition to your TSC costs for OnSite upgrades and technical support.

Full Year One (1) Filemaker Server license = 1 x 12 months x \$25 per month = \$300

Full Year Seven (7) Filemaker Workstation licenses = 7 x 12 Months x \$5 per month = \$420

### Step 4 – We Will Ship Your Upgrade

We will ship your OnSite 8/Filemaker 13 upgrade package that will include all software and upgrade instructions.

# Hardware Compatibility

Filemaker 13 is NOT compatible with older operating systems. See below for specifications for both servers and workstations. Please check these resources for compatibility with your current hardware and make any hardware upgrades BEFORE performing any software updates.

## Workstation Compatibility

The following is taken from the Filemaker website. For a full description of compatibility click on the URL below.

<http://www.filemaker.com/products/filemaker-pro/pro-13-specifications.html>

### System Requirements

Please note that Windows XP and Mac OS X 10.6 (Snow Leopard) are no longer supported. Please update your operating system before upgrading to FileMaker Pro 13.

Operating System
Windows 8.1, and Windows 8.1 Pro*
Windows 8, and Windows 8 Pro*
Windows 7 Ultimate, Professional, Home Premium*
OS X Mavericks v10.9
OS X Mountain Lion v10.8
OS X Lion v10.7

\*Version stated is the minimum requirement. FileMaker Pro may also work with later operating systems certified by FileMaker, Inc. Operating systems not listed in the table above have not been tested and are not supported.

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### Hardware Requirements

	Minimum Requirements	Recommended Requirements
<b>Windows</b>	<b>CPU:</b> Intel Pentium 4 / AMD Athlon 64 or newer <b>RAM:</b> 1 GB	<b>CPU:</b> Intel Pentium 4 / AMD Athlon 64 or newer <b>RAM:</b> 2 GB
<b>Mac</b>	<b>CPU:</b> 64-bit Intel-based Mac <b>RAM:</b> 2 GB	<b>CPU:</b> 64-bit Intel-based Mac <b>RAM:</b> 4 GB

## Server Compatibility

The following is taken from the Filemaker website. For a full description of compatibility click on the URL below.

<http://www.filemaker.com/products/filemaker-server/server-13-specifications.html>

### System Requirements

**Note:** OS X Lion is no longer supported. Please update your operating system before upgrading to FileMaker Server 13.

Operating System*
Windows 8 Pro (64-bit)
Windows Server 2012 Standard Edition (64-bit)
Windows Server 2008 R2 SP1 (64-bit)
Windows 7 Professional Edition SP1 (64-bit)
OS X Mavericks v10.9.x (64-bit)
OS X Mountain Lion and OS X Mountain Lion Server v10.8.5 (64-bit)

\*Version stated is the minimum requirement. FileMaker Server may also work with later operating systems certified by FileMaker, Inc. Operating systems not listed in the table above have not been tested and are not supported.

### Hardware Requirements

Database Server	
Minimum	Recommended
<b>CPU:</b> Dual Core <b>RAM:</b> 4 GB <b>Hard Drive:</b> 80 GB or more, dependent on file size, requires minimum 10 GB free space	<b>CPU:</b> 4-Core <b>RAM:</b> 8 GB <b>Hard Drive:</b> 80 GB or more, dependent on file size, requires minimum 10 GB free space

## Frequently Asked Questions

### Do I have to have Filemaker 13?

To continue using older versions of OnSite (version 7.7 or earlier) the answer is “no”. Your current version of Filemaker will continue to work fine with OnSite. Only when you are ready to upgrade to OnSite 8 or higher will Filemaker 13 be required.

Of course at some indeterminate future date (at least 1 year) older versions of Filemaker will not be supported. With all the benefits of the new Filemaker and the new OnSite you should plan on upgrading at some point in 2014.

### Can I get Filemaker 13 now and use with OnSite 7?

No. OnSite 8 and Filemaker 13 are “paired” together so you must use them together. OnSite 7.7 and earlier must run on Filemaker 11 and OnSite 8 and later must run on Filemaker 13.

### Will Filemaker 13 run on my current hardware?

It depends on how old your hardware is. Check the links below for full descriptions of compatibility and you will need to upgrade your hardware accordingly BEFORE doing your OnSite 8/Filemaker 13 upgrade.

#### Workstation Compatibility

<http://www.filemaker.com/products/filemaker-pro/pro-13-specifications.html>

#### Server Compatibility

<http://www.filemaker.com/products/filemaker-server/server-13-specifications.html>